



Performance is the doing of an occupation; satisfaction is how the person self-perceives their performance.



Clients may confuse these and score similarly for both (e.g., if Performance = 4 then Satisfaction = 4).



If unclear, rephrase it, such as asking how they feel about their performance in the identified occupation.



Use generic examples like changing a car's oil: "My performance is a 1, but satisfaction is a 10 because I rely on others to do it, so I am satisfied."